

eZone Surprise! Trial – Promotion Terms and Conditions

The following promotion terms and conditions together with [Terms of Use for Dhiraagu Ezone](#), (collectively “**Terms**”) apply to this eZone Surprise! 7-day Free Trial Promotion.

We may publish changes to these Terms from time to time. You agree that your continued use of the Platform and/or Service(s) after any amendments to the Terms shall be evidence of your acceptance and intention to be bound by the amended terms.

1. **Promotion Period:** 10 March 2024 to 10 April 2024. We may publish changes to this period from time to time.
2. **Eligibility:** This Promotion is available to Dhiraagu residential customers who are on any of the following Dhiraagu services: Dhiraagu Prepaid, Amar Plan, MAMEN, Dhiraagu Postpaid, Postpaid Flex or Amilla Postpaid. Promotion is not available for archived plans.
3. **How to Enter:** You may access and subscribe to our eZone Surprise promotional offers via Dhiraagu App. *Please click the promotional offers banner on Dhiraagu eZone.*
4. **Trial Offer:**

Service Name	Service Type	Free Trial Offer & Validity	Charge (MVR) (auto renewal)	Auto Renewal
Hardy Games	Web Games Portal	MVR 0, Valid for 7 days	MVR 35	Monthly Subscription will be automatically renewed every calendar month.
Grand Slam Gaming	Web Games Portal	MVR 0, Valid for 7 days	MVR 70	
Docubay	English documentaries	MVR 0, Valid for 7 days	MVR 50	
Shemaroo	Hindhi, Bollywood movies, series	MVR 0, Valid for 7 days	MVR 50	

Trial Conditions

- (a) **Trial Period** → Each free trial offer will be valid for a seven (7) day period from the respective subscription date. *No charges will be applied for the Trial Period.*
- (b) **Charges and opting out** → Upon expiration of the respective Trial Period, your subscription will be automatically renewed, and the applicable subscription charges will apply in advance every month. If you do not wish to be charged for the subscription, you must unsubscribe from the service(s) prior to the expiration of the Trial Period. *Further details relating to the Charges, such as billing details are specified in the Terms of Use for Dhiraagu eZone. You will not be entitled to any refunds or waivers regardless of when you unsubscribe.*
- (c) **Auto Renewal** → all above subscriptions are on auto-renewal basis. If you fail to unsubscribe prior to the renewal date indicated in “My Subscriptions” on the Platform, or otherwise made visible on the Platform (“**Renewal Date**”), every month, you will be automatically charged the amount applicable for subscription renewal.
- (d) **Limitations** → you will be eligible to only one (1) trial from each of the above services at a time.